

Total Recovery Solutions[®] (TRS[®]) Notifications

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Table of Contents

D	escriptions of Available Email Notifications	5
Sa	ample Notifications	. 10
	Add Party Request Added	. 10
	Add Party Request Canceled	. 10
	Add Party Request Rejected	. 11
	Admin Extension	. 12
	Arbitrator Request Additional Information	. 13
	Arbitrator Support Inquiry – Add Note	. 14
	Arbitrator Support Inquiry Closed	. 14
	Appeal Board Request	. 15
	Appeal Close	. 15
	Appeal Decision Published	. 17
	Appeal Response Request	. 18
	Award Pay Reminder	. 19
	Award Pay Reminder Final	. 19
	Case Assigned	. 20
	Case Deferred	. 21
	Case Deferment Challenged	. 22
	Case Deferment Ended	. 24
	Case Deferment Reinstated	. 25
	Case Support Inquiry Closed	. 26
	Case Support Inquiry Note Added	. 27
	Case Support Inquiry Opened	. 28
	Case Unassigned	. 28
	Consent to Arbitrate Denied	. 29
	Consent to Arbitrate Disputed	. 30
	Consent to Arbitrate Dispute Resolved	. 31
	Decision Assignment Expired	. 32



Decision Assignment Returned
Decision Past Due
Decision Published
Decision Ready for Secondary Review
Decision Returned by Secondary Arbitrator
Decision Void
Decision Voided Reopened
Feature Submitted
Feature Withdrawn
Occurrence Discontinued
Occurrence Discontinued Action Required 41
Occurrence Hold Added
Occurrence Hold Expired
Occurrence Hold Updated 43
Occurrence Request Accepted 44
Occurrence Request Added 45
Occurrence Request Answered 46
Occurrence Request Rejected 46
Party Added
Party Admin Assigned
Party Admin Unassigned 49
Party Removed
Post-Decision Inquiry Closed
Post-Decision Inquiry Note Added51
Post-Decision Inquiry Opened
Post-Decision Inquiry Request for Info53
Post-Decision Inquiry Sent to Arbitrator – Request for Info
Refile Request Answered
Refile Request Submitted



Refile Request Expired	56
Remove Party Request Accepted	57
Remove Party Request Added	58
Remove Party Request Rejected	59
Remove Party Request Withdrawn	60
Response Extension	61
Response Not Submitted	62
Response Submitted	62
Reviewer Note to Arbitrator	63
TPA Assigned	64
TPA Removed	65



Descriptions of Available Email Notifications

Type of Notification Email	Description
Add Party Request Added	Notification that a new party has requested to join your TRS case
Add Party Request Canceled	Notification that your request to join has been canceled
Add Party Request Rejected	Notification that your request to join has been rejected
Admin Extension	Notification that the response due date has been extended for the adverse party
Arbitrator Request Additional Information	Notification to a party on the case to request additional information on behalf of the arbitrator
Arbitrator Support Inquiry – Add Note	Notification to the arbitrator when a note is added the support inquiry
Arbitrator Support Inquiry Closed	Notification to the arbitrator when the submitted inquiry has been closed
Appeal Board Request	Notification to an arbitrator requesting an appeal board for a case
Appeal Close	Notification an appeal has been administratively closed
Appeal Decision Published	Notification the appeal decsision has been published
Appeal Response Request	Notification requesting responses for an appeal
Award Pay Reminder	Notification to the adverse party that the award has not been paid 30 days after decision publication
Award Pay Reminder Final	Notification to the adverse party that the award has not been paid 60 days after decision publication
Case Assigned	Notification that a company has been assigned to a case



Case Deferred	Notification the case has been deferred
Case Deferment Challenged	Notification that the deferment was
Case Dererment Chanengeu	challenged and will be reviewed by an
	arbitrator
Case Deferment Ended	Notification the deferment ended on the
	case; review status for action needed
Case Deferment Reinstated	Notification the deferment was reinstated
Case Support Inquiry Closed	Notification to the submitter when the case
	support inquiry has been closed
Case Support Inquiry Note Added	Notification to the submitter when a note is
	added the case support inquiry
Case Support Inquiry Opened	Notification to the submitter confirming an
	inquiry was opened on a case
Case Unassigned	Notification that a company has been
	unassigned from a case
Decision Assignment Expired	Notification to the arbitrator that the
	decision assignment has expired
Decision Assignment Returned	Notification to the arbitrator that the
	decision has been returned for additional editing
Decision Past Due	Notification to the arbitrator that the
	decision is past due
Decision Published	Notification that the decision was published
Decision Ready for Secondary Review	Notification to panel-of-three arbitrator
	advising the decision is ready for review
Decision Returned by Secondary Arbitrator	Notification to panel-of-three arbitrator
	advising one of the arbitrators returned decision
Decision Void	Notification that the decision was voided
Decision Voided Reopened	Notification a decision was voided and the
	case will be reheard



been filed against your companyFeature WithdrawnNotification that the feature was withdrawnOccurrence DiscontinuedNotification that the occurrence was discontinuedOccurrence Discontinued Action RequiredNotification that the occurrence was discontinued and may require actionOccurrence Hold AddedNotification that the occurrence was placed on holdOccurrence Hold ExpiredNotification that the occurrence hold has expiredOccurrence Hold UpdatedNotification that the occurrence hold has been updatedOccurrence Request AcceptedNotification that your request to change the occurrence incident details has been acceptedOccurrence Request AddedNotification that an adverse party has requested to change the occurrence incident details has been rejectedOccurrence Request RejectedNotification that your request to change the occurrence incident details has been rejectedParty AddedNotification that an adverse party was added to the caseParty Admin AssignedNotification to Admin Party that they have been unassigned from a case	Feature Submitted	First notice that a feature (arbitration) has
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been unassigned from a case		been added to a case
	Party Admin Unassigned	Notification to Admin party that they have
Derty Demoved		been unassigned from a case
Nouncation that an adverse party was	Party Removed	Notification that an adverse party was
removed from the case		removed from the case
Post-Decision Inquiry ClosedNotification to the submitter when the PDI	Post-Decision Inquiry Closed	Notification to the submitter when the PDI
has been closed		has been closed
Post-Decision Inquiry Note Added Notification to the submitter when a note has	Post-Decision Inquiry Note Added	Notification to the submitter when a note has
been added the PDI		been added the PDI



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Post-Decision Inquiry Opened	Notification to the submitter confirming the post decision inquiry (PDI) was opened on a case
Post-Decision Inquiry – Request for Info	Notification to a party/arbitrator on the case to request additional information for the PDI review
Post-Decision Inquiry Sent to Arbitrator – Request for Info	Notification to arbitrator that additional information is needed from a post-decision inquiry arising from a case he/she heard
Refile Request Answered	Notification to the requesting party that the responding party declined the request to accept policy limits post decision
Refile Request Submitted	Notification that a request to accept policy limits has been submitted post decision
Refile Request Expired	Notification that the responding party has not responded to the request to accept policy limits post decision
Remove Party Request Accepted	Notification that a party has been removed from the case
Remove Party Request Added	Notification that an adverse party has requested to be removed from the case
Remove Party Request Rejected	Notification that your request to be removed has been rejected
Remove Party Request Withdrawn	Notification that the party withdrew the request to be removed
Response Extension	Notification that the response due date has been extended for the adverse party
Response Not Submitted	Respondent's notification that the response due date is approaching and response has not been filed
Response Submitted	Notification that an adverse party has filed a response to the case



Reviewer Note to Arbitrator	Notification from the decision reviewer to
	the Arbitrator for a decision the Arbitrator is
	assigned to
TPA Assigned	Notification to TPA that they have been
	assigned to a case
TPA Removed	Notification to TPA that they have been
	removed from a case



Sample Notifications

Add Party Request Added

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/16/2017 02:31:09 p.m.

Subject: Your File Number: UFT-20170316-1416-33-F; Add Party Request - Added; Your Insured: NO FRANKLIN; AF Case Number: 1700000335-C1

This is your notice that a request to add the following party has been submitted for this case. Respond to the request by the response due date.

Response Due Date: DueDate

New Party: QTP DI ALPHA INSURANCE OF FLORIDA - UFT-20170316-1416-33-A2

Case Information:

AF Case Number: 1700000335-C1 Your File Number: UFT-20170316-1416-33-F Your Insured: NO FRANKLIN Date of Loss: 02/18/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/821</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=821</u>

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DO NOT reply or forward this e-mail as responses are not monitored.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Add Party Request Canceled

To: testGlobal@arbfile.org

From: notifications@arbfile.org

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Send Date: 08/29/2017 04:41:07 p.m.

Subject: Your File Number: UFT-20170829-1622-42-A2; Add Party Request - Canceled; Your Insured: NO THORNTON; AF Case Number: 1700000BD7-C1

This is your notice that your request to be added to this case has been canceled for the following reason: The request was canceled by the system. The case associated with this request has been discontinued.

You may proceed to file arbitration from E-Subro Hub.

Case Information:

AF Case Number: 1700000BD7-C1 Your File Number: UFT-20170829-1622-42-A2 Your Insured: NO THORNTON Date of Loss: 08/01/2017 Loss State: FL

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Add Party Request Rejected

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 04/06/2017 02:54:08 p.m.

Subject: Your File Number: UFT-20170406-1434-56-A2; Add Party Request - Rejected; Your Insured: LYMAN PAINE; AF Case Number: 1700000C3B-C1

This is your notice that your request to be added to this case has been rejected.

Case Information:

AF Case Number: 1700000C3B-C1 Your File Number: UFT-20170406-1434-56-A2 Your Insured: LYMAN PAINE Date of Loss: 03/21/2017 Loss State: FL

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Admin Extension

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 05/31/2017 01:08:23 PM

Subject: Your File Number: UFT-20170524-1024-57-F; Admin Extension; Your Insured: JOSEPH THORNTON; AF Case Number: 170000187F-C1

This is your notice that administrative extension has been processed for this is just for testing.

Response Due Date: 07/23/2017

Revisit Date:

Case Information:

AF Case Number: 170000187F-C1 Your File Number: UFT-20170524-1024-57-F Your Insured: JOSEPH THORNTON Date of Loss: 04/19/2017 Loss State: FL

Features:

Feature Name: 2003 FORD Feature ClaimNumber: UFT-20170524-1024-57-F Feature Representative: QTP USER_05110 Feature Filed by: QTP ALPHA INSURANCE CO Feature Name: 2003 FORD Feature ClaimNumber: UFT-20170524-1024-57-F Feature Representative: QTP USER_05110 Feature Filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/6271</u>

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You can also access the case details via your company intranet using the following link: http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=6271

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Arbitrator Request Additional Information

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 04/07/2017 03:40:31 p.m.

Subject: Your File Number: UFT-20170317-1509-40-F; Arbitrator Request Additional Information; Your Insured: RICHARD THORNTON; AF Case Number: 1700000547-C1

We need a front and rear breakdown to continue the hearing process. Thank you.

Case Information:

AF Case Number: 1700000547-C1 Your File Number: UFT-20170317-1509-40-F Your Insured: RICHARD THORNTON Date of Loss: 02/26/2017 Loss State: FL

You can view additional case details using the following link:

https://trsqa01.arbfile.org/trs/trs-link/web/overview/1351

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=1351</u>

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Arbitrator Support Inquiry – Add Note

To: arbitratoruser@insurance.com

From: notifications@arbfile.org

Send Date: 08/31/2017 02:12:33 p.m.

Subject: Arbitrator Support Inquiry - Add Note - AF Case Number: 170000085D-C1 Dear

ARBITRATOR USER,

Add note for Arbitrator

You can view the decision details using the following link:

https://trsqa04.arbfile.org/trs/trs-link/web/decisionEntry/1051/neutrality

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

DO NOT reply or forward this e-mail as responses are not monitored.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Arbitrator Support Inquiry Closed

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 03/17/2017 11:01:05 a.m.

Subject: Close Arbitrator Support Inquiry - AF Case Number: 1700000015-C1 Closing hearing support as arbitrator submitted the decision to publish.

Case Information:

AF Case Number: 1700000015-C1 Your File Number: Your Insured: Date of Loss:03/12/2017 Loss State: AL

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DO NOT reply or forward this e-mail as responses are not monitored.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Appeal Board Request

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 09/28/2023 05:31:30 p.m.

Subject: Appeal Board Request - AF Case Number: P230038633D-C1

Thank you for agreeing to serve on the appeal panel regarding this arbitration decision.

We will notify you separately regarding the date and time for the appeal hearing.

You can view the appeal details and respond from within the application from the 'My Support Inquiries' queue on your worklist, or by using the following link:

https://trsqa01.arbfile.org/trs/web/support/3693361/supportDetails/23951/appeal

You can view the decision details using the following link:

https://trsqa01.arbfile.org/trs/web/tab/viewDecision/3693361/decision/109651

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

DO NOT reply or forward this e-mail as responses are not monitored.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven

Appeal Close To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

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Send Date: 09/28/2023 05:31:30 p.m.

Subject: Appeal Closed - AF Case Number: P230038633D-C1

The appeal has been administratively closed by AF for the following reason: Appeal Closed

Case Information:

AF Case Number: P230038633D-C1 Recovery Type: Your File Number: 20231024164241-Your Policy Number: Your Insured: Acme Company Date of Loss: 10/24/2023 Loss State: FL

You can view the appeal details and respond using the following link:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

AF is dedicated to ensuring that our people, products, processes, and services provide best-inclass member service.

Please visit www.arbfile.org or contact us at 1-866-977-3434 with specific inquiries.

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Appeal Decision Published

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 07/27/2017 02:11:23 p.m.

Subject: Your File Number: GPTEST03162017B; Appeal Decision Published; Your Insured: RICK RETESTER; AF Case Number: 17000002F9-C1

Case Information:

AF Case Number: 17000002F9-C1 Recovery Type: Your File Number: 20231024164241-Your Policy Number: Your Insured: Acme Company Date of Loss: 10/24/2023 Loss State: FL

You can view the appeal details and respond using the following link:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Appeal Response Request

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 07/27/2017 02:11:23 p.m.

This is the note added by the user requesting responses for the appeal.

Subject: Your File Number: GPTEST03162017B; Appeal Response Request; Your Insured: RICK RETESTER; AF Case Number: 17000002F9-C1

Case Information:

AF Case Number: 17000002F9-C1 Recovery Type: Your File Number: 20231024164241-Your Policy Number: Your Insured: Acme Company Date of Loss: 10/24/2023 Loss State: FL

You can view the appeal details and respond using the following link:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Award Pay Reminder

To: test@arbfile.org

From: <u>notifications@arbfile.org</u>

Send Date: 07/27/2017 02:11:23 p.m.

Subject: Your File Number: GPTEST03162017B; Award Pay Reminder; Your Insured: RICK RETESTER; AF Case Number: 17000002F9-C1

This is your notice that the arbitration award remains unpaid. The adverse party is encouraged to expedite payment of the award within 30 days of a decision's publication. As a reminder, payment is to be made directly to the recovering party.

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/761</u>

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Award Pay Reminder Final

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 06/01/2017 10:18:06 a.m.

Subject: Your File Number: UG20170406-137-2; Award Pay Reminder - Final; Your Insured: ANT

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ONIO; AF Case Number: 1700000BEB-C1

The benefits of inter-company arbitration are realized only when the pending claim file is closed. For this reason, the member companies have agreed to pay all awards within 30 days of a decision's publication. As a reminder, payment is to be made directly to the recovering party.

We have been advised that the arbitration award remains unpaid. The adverse party is encouraged to expedite payment of the award.

Should this award remain unpaid 30 days after the date of this letter, the recovering party may file in litigation to pursue collection (Rule 5-2). The prevailing party in arbitration shall be entitled to attorney's fees and costs incurred in pursuing collection.

If this is your company's first notice of the arbitration proceeding or award, please notify Arbitration Forums, Inc. within 30 days and send a copy to the recovering party. If there are additional concerns or questions regarding the award, please contact the recovering party directly.

Case Information:

AF Case Number: 1700000BEB-C1 Your File Number: UG20170406-137-2 Your Insured: ANT ONIO Date of Loss:04/04/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-</u> link/web/overview/3051

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Case Assigned To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/08/2018 04:07:03 PM

Subject: Your File Number: KN-02082017-1419; Case Assigned; Your Insured: SALLY DRIVER; AF

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Case Number: 1800002103-C1

This is your notice that your company, ALPHA INSURANCE OF FLORIDA, has been assigned to this case.

Case Information:

AF Case Number: 1800002103-C1 Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss:08/05/2017 Loss State: FL

You can view additional case details using the following link: https://trsqa05.arbfile.org/trs/trs-link/web/overview/8451

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=8451</u>

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Case Deferred

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/17/2017 10:25:08 a.m.

Subject: Your File Number: NP201612021158D; Case Deferred; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

This serves as notice that your case has been deferred. If you submitted any features or responses with or during the deferment, you will be required to resubmit them once the deferment has ended.

Case Information:

AF Case Number: 160000046B-C1



Recovery Type: Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss:08/05/2017 Loss State: FL

Deferment Challenge Information: Party Challenging the Deferment: Deferment Reason: Deferment Expiration Date:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: http://www.arbfile.org/trs/autoLogin/decisionHTML

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Case Deferment Challenged To: <u>test@arbfile.org</u>

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From: notifications@arbfile.org

Send Date: 02/17/2017 10:25:08 a.m.

Subject: Your File Number: NP201612021158D; Case Deferment Challenged; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

This serves as notice that a deferment on your case has been challenged. The challenge will be sent immediately to an arbitrator for ruling on the deferment.

Case Information:

AF Case Number: 160000046B-C1 Recovery Type: Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss:08/05/2017 Loss State: FL

Deferment Challenge Information:

Party Challenging the Deferment:

You can view additional case details using the following link: http://www.arbfile.org/trs/web/overview/123

You can also access the case details via your company intranet using the following link: http://www.arbfile.org/trs/autoLoginPDF

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: http://www.arbfile.org/trs/autoLogin/decisionHTML

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Case Deferment Ended

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/17/2017 10:25:08 a.m.

Subject: Your File Number: NP201612021158D; Case Deferment Ended; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

This is your notice that a deferment on your case has ended. Please review the current status on this case to determine if further action is needed. If your case status reflects "Pending" or "In Progress", your submission is not complete and requires your attention. Failure to properly complete and submit your filing or response is considered a member error and is not correctable under Rule 4-2.

Case Information:

AF Case Number: 160000046B-C1 Recovery Type: Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss:08/05/2017 Loss State: FL

Deferment Information:

Party Challenging the Deferment: Deferment Reason:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

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You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Case Deferment Reinstated

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/17/2017 10:25:08 a.m.

Subject: Your File Number: NP201612021158D; Case Deferment Reinstated; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

This serves as notice that a deferment on your case has been reinstated, due to a Void/Rehear action on a published challenge decision. The deferment challenge will be ruled on again by an arbitrator, to either allow or disallow the deferment.

Case Information:

AF Case Number: 160000046B-C1 Recovery Type: Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss:08/05/2017 Loss State: FL

Deferment Information:

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Party Challenging the Deferment: Deferment Reason:

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Case Support Inquiry Closed To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/17/2017 10:25:08 a.m.

Subject: Your File Number: NP201612021158D; Case Support Inquiry - Closed; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

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A case support inquiry has been reviewed and closed.

Case Information:

AF Case Number: 160000046B-C1 Your File Number: NP201612021158D Your Insured: JILL MURRAY Date of Loss: 11/01/2016 Loss State: CO

You can view additional case details using the following link: <u>https://cltqa05-</u> <u>trsweb01.arbfile.org/trs/trs-link/web/overview/1131</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=1131</u>

Please visit <u>www.arbfile.org</u> or email us at <u>status@arbfile.org</u> with specific inquiries.

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Case Support Inquiry Note Added

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 02/17/2017 10:24:02 a.m.

Subject: Your File Number: NP201612021158D; Case Support Inquiry - Note Added; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

A note has been added to the case support inquiry.

Case Information:

AF Case Number: 160000046B-C1 Your File Number: NP201612021158D Your Insured: JILL MURRAY Date of Loss: 11/01/2016 Loss State: CO

You can view additional case details using the following link: <u>https://cltqa05-trsweb01.arbfile.org/trs/trs-link/web/overview/1131</u>

You can also access the case details via your company intranet using the following link:

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http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=1131

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Case Support Inquiry Opened

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 02/17/2017 09:57:32 a.m.

Subject: Your File Number: NP201612021158D; Case Support Inquiry - Opened; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

A case support inquiry has been received and will be reviewed.

Case Information:

AF Case Number: 160000046B-C1 Your File Number: NP201612021158D Your Insured: JILL MURRAY Date of Loss: 11/01/2016 Loss State: CO

You can view additional case details using the following link: <u>https://cltqa05-</u> trsweb01.arbfile.org/trs/trs-link/web/overview/1131

You can also access the case details via your company intranet using the following link: http://arbfile/arbfump.asp?command=trsCaseOverview&caseId=1131

Please visit <u>www.arbfile.org</u> or email us at <u>status@arbfile.org</u> with specific inquiries.

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Case Unassigned To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/08/2018 04:07:03 PM

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Subject: Your File Number: KN-02082017-1419; Case Unassigned; Your Insured: SALLY DRIVER; AF Case Number: 1800002103-C1

This is your notice that your company, PARADOX INSURANCE SERVICES OF CALIFORNIA, has been unassigned from this case.

Case Information:

AF Case Number: 1800002103-C1 Your File Number: KN-02082017-1419 Your Insured: SALLY DRIVER Date of Loss: 08/05/2017 Loss State: FL

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Consent to Arbitrate Denied

To: testarbitrator@arbfile.org

From: notifications@arbfile.org

Send Date: 03/27/2017 11:15:27 a.m.

Subject: Your File Number: UFT-20170314-1652-10-F; Consent to Arbitrate Denied; Your Insured: CHARLES WALTON; AF Case Number: 1700000051-C1

This is your notice that consent to arbitrate has been denied by (Company).

Case Information:

AF Case Number: 170000051-C1 Your File Number: UFT-20170316-1342-29-A2 Your Insured: THOMAS MORTON Date of Loss: 02/16/2017 Loss State: FL

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

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You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Consent to Arbitrate Disputed

To: testarbitrator@arbfile.org

From: notifications@arbfile.org

Send Date: 03/27/2017 11:15:27 a.m.

Subject: Your File Number: UFT-20170314-1652-10-F; Consent to Arbitrate Disputed; Your Insured: CHARLES WALTON; AF Case Number: 1700000051-C1

This is your notice that Consent to Arbitrate has been disputed by (Company).

Case Information:

AF Case Number: 1700000051-C1 Your File Number: UFT-20170316-1342-29-A2 Your Insured: THOMAS MORTON Date of Loss: 02/16/2017 Loss State: FL

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionsPDF</u>

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Consent to Arbitrate Dispute Resolved

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/17/2017 10:24:02 a.m.

Subject: Your File Number: NP201612021158D; Consent to Arbitrate Dispute Resolved; Your Insured: JILL MURRAY; AF Case Number: 160000046B-C1

Case Information:

AF Case Number: 160000046B-C1 Your File Number: UFT-20170316-1342-29-A2 Your Insured: THOMAS MORTON Date of Loss: 02/16/2017 Loss State: FL

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You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

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You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Decision Assignment Expired

To: testarbitrator@arbfile.org

From: notifications@arbfile.org

Send Date: 10/17/2017 04:29:15 p.m.

Subject: Decision Assignment Expired - AF Case Number: 1700002FD1-C1 Dear ARBITRATOR

NAME,

The decision assignment has expired on AF Filing ID 1700002FD1-C1 and has been removed from your hearing queue.

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Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

DO NOT reply or forward this e-mail as responses are not monitored.

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Decision Assignment Returned

To: testarbitrator@arbfile.org

From: notifications@arbfile.org

Send Date: 10/20/2017 02:04:20 p.m.

Subject: Decision Assignment Returned - AF Case Number: 17000030CB-C1 Dear ARBITRATOR

NAME,

The decision you rendered on AF Filing ID 17000030CB-C1 cannot be published. Click on the link below which will take you directly to the decision in question to address the reviewers comment: Returning the case for your review and re publish the approval.

Please make the needed corrections by 11/20/2017.

You can view the decision details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/decisionEntry/7001/neutrality</u>

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

DO NOT reply or forward this e-mail as responses are not monitored.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Decision Past Due

To: <u>Arbitrator1@abc2.com</u>, <u>Arbitrator2@abc2.com</u>, <u>Arbitrator3@abc3.com</u>

From: noreply@arbfile.org

Send Date: 11/05/2018 11:04:38 AM

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Subject: Decision Past Due - AF Case Number: 1800111222-C1-D1

This is a reminder to please submit the decision on AF Filing ID – 1800111222-C1-D1.

You can view additional case details using the following link: http://www.arbfile.org/trs/web/overview/123

You can also access the case details via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLoginPDF</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>http://www.arbfile.org/trs/rest/decision/123/printPdf</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>http://www.arbfile.org/trs/#/tab/viewDecision/123</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link:

http://www.arbfile.org/trs/autoLogin/decisionsPDF

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: <u>http://www.arbfile.org/trs/autoLogin/decisionHTML</u>

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Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Decision Published

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 03/16/2017 02:01:27 p.m.

Subject: Your File Number: UFT-20170316-1342-29-A2; Decision Published; Your Insured: THOMAS MORTON; AF Case Number: 17000002DB-C1

A decision has been published for the referenced case. You may view the decision using the links below.

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Case Information:

AF Case Number: 17000002DB-C1 Your File Number: UFT-20170316-1342-29-A2 Your Insured: THOMAS MORTON Date of Loss: 02/16/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/731</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: https://trsqa01.arbfile.org/trs/trs-link/web/viewDecisionPDF/121

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/tab/viewDecision/731</u>

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Decision Ready for Secondary Review

To: Arbitrator1@abc2.com, Arbitrator2@abc2.com, Arbitrator3@abc3.com

From: noreply@arbfile.org

Send Date: 03/16/2017 02:01:27 p.m.

Subject: Decision Ready for Review - AF Case Number: 1800111222-C1-D1

You have participated in a panel of three collaborative hearing and the primary arbitrator has submitted the decision for your review and approval.

Please review the decision and either approve it, or return it to the Primary if edits or further clarification is needed.

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

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Decision Returned by Secondary Arbitrator To: <u>Arbitrator1@abc2.com</u>, <u>Arbitrator2@abc2.com</u>, <u>Arbitrator3@abc3.com</u>

From: noreply@arbfile.org

Subject: Decision Returned - AF Case Number: 1800111222-C1-D1

The decision you rendered on AF Filing ID 1800111222-C1-D1 has been returned by at least one of the secondary arbitrators. Please make the corrections, if needed, and resubmit the decision.

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

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Decision Void

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 03/27/2017 11:15:27 a.m.

Subject: Your File Number: UFT-20170314-1652-10-F; Decision Void; Your Insured: CHARLES WALTON; AF Case Number: 1700000051-C1

A decision has been voided for the referenced case. You may view the decision using the links below.

Case Information:

AF Case Number: 1700000051-C1 Your File Number: UFT-20170314-1652-10-F Your Insured: CHARLES WALTON Date of Loss: 02/07/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/81</u>

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You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=81</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/viewDecisionPDF/1</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: https://trsqa01.arbfile.org/trs/trs-link/tab/viewDecision/81

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link:

http://arbfile/arbjump/arbjump.asp?Command=trsDecision&outputType=PDF&decisionId=1

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link:

http://arbfile/arbjump/arbjump.asp?Command=trsDecision&outputType=HTML&decisionId=1

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Decision Voided Reopened

To: aaa@abc.com, bbb@abc.com, ccc@abc.com

From: noreply@arbfile.org

Send Date: 10/25/2023 10:43:33 AM

Subject: Decision Voided was Reopened - AF Case Number: 1700000051-C1

A decision has been voided for the referenced case and the filing will be reheard. If one of the parties on this case has requested personal representation, AF will contact the representative to schedule a teleconference meeting.

Case Information:

AF Case Number: 1700000051-C1 Your File Number: UFT-20170314-1652-10-F Your Insured: CHARLES WALTON Date of Loss: 02/07/2017

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Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/81</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=81</u>

You can view the PDF (Printer Friendly) decision sheet using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/viewDecisionPDF/1</u>

You can view the HTML (for Copy and Paste) decision sheet using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/tab/viewDecision/81</u>

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link:

http://arbfile/arbjump/arbjump.asp?Command=trsDecision&outputType=PDF&decisionId=1

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link:

http://arbfile/arbjump/arbjump.asp?Command=trsDecision&outputType=HTML&decisionId=1

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Feature Submitted

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 10/02/2017 11:05:05 a.m.

Subject: Your File Number: UFT-20171002-1057-57-A1; Feature Submitted; Your Insured: EDWARD LEE; AF Case Number: 1700002DB5-C1

This is your notice that arbitration has been filed. Revisit Reason: Not Applicable



Revisit Due Date: Not Applicable Response Due Date: 11/01/2017

Case Information:

AF Case Number: 1700002DB5-C1 Your File Number: UFT-20171002-1057-57-A1 Your Insured: EDWARD LEE Date of Loss: 09/24/2017 Loss State: AL

Features:

Feature Name: 2003 BMW Feature Claim Number: UFT-20171002-1057-57-F Feature Representative: QTP USER_05110 Feature Filed by: QTP ALPHA INSURANCE CO

Your Features:

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/11661</u>

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Feature Withdrawn

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 04/26/2017 12:16:11 p.m.

Subject: Your File Number: UFT-20170426-1210-51-A1; Feature Withdrawn; Your Insured: RICHARD FRANKLIN; AF Case Number: 17000011E5-C1

This is your notice that the following feature has been withdrawn.

Case Information:

AF Case Number: 17000011E5-C1 Your File Number: UFT-20170426-1210-51-A1



Your Insured: RICHARD FRANKLIN Date of Loss: 03/25/2017 Loss State: FL

Features:

Feature Name: 2008 CHRYSLER Feature Claim Number: UFT-20170426-1210-51-F Feature Representative: QTP USER_05110 Feature Filed by: QTP ALPHA INSURANCE CO

Your Features:

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4581</u>

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Occurrence Discontinued

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 04/06/2017 03:32:35 p.m.

Subject: Your File Number: KR-20170406-1517-0; Occurrence Discontinued; Your Insured: JACK PEARSON; AF Case Number: 1700000C59-C1

This is your notice that the occurrence has been discontinued for the following reason: Filing Party Request - Created Errors in Demand

Case Information:

AF Case Number: 1700000C59-C1 Your File Number: KR-20170406-1517-0 Your Insured: JACK PEARSON Date of Loss:03/14/2017 Loss State: FL

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Your Features:

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/3161</u>

You can also access the case details via your company intranet using the following link: http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=3161

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Occurrence Discontinued Action Required

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 04/06/2017 03:32:35 p.m.

Subject: Your File Number: KR-20170406-1517-0; Occurrence Discontinued; Your Insured: JACK PEARSON; AF Case Number: 1700000C59-C1

This is your notice that the occurrence has been discontinued.

Case Information:

AF Case Number: 1700000C59-C1 Your File Number: KR-20170406-1517-0 Your Insured: JACK PEARSON Date of Loss: 03/14/2017 Loss State: FL

Your Features:

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/3161</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=3161</u>

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Occurrence Hold Added

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/17/2017 01:27:20 PM

Subject: Your File Number: KN-20170316-1211-A2; Occurrence Hold - Added; Your Insured: KEVIN CLAY; AF Case Number: 170000028B-C1

This is your notice that an occurrence hold has been added to this case. The occurrence hold period is from 03/17/2017 to 03/27/2017.

Case Information:

AF Case Number: 170000028B-C1 Your File Number: KN-20170316-1211-A2 Your Insured: KEVIN CLAY Date of Loss: 10/08/2016 Loss State: GA

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-</u> link/web/overview/651

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Occurrence Hold Expired

To: test@arbfile.org

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From: notifications@arbfile.org

Send Date: 03/19/2017 12:05:05 a.m.

Subject: Your File Number: UFT-20170316-1717-17-A1; Occurrence Hold - Expired; Your Insured: BUTTON TAYLOR; AF Case Number: 17000003DF-C1

This is your notice that an occurrence hold has expired on this case.

Case Information:

AF Case Number: 17000003DF-C1 Your File Number: UFT-20170316-1717-17-A1 Your Insured: BUTTON TAYLOR Date of Loss: 03/09/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/991</u>

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Occurrence Hold Updated

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/17/2017 01:28:37 PM

Subject: Your File Number: KN-20170316-1211-A2; Occurrence Hold - Updated; Your Insured: KEVIN CLAY; AF Case Number: 170000028B-C1

This is your notice that an occurrence hold has been updated on this case.

Case Information:

AF Case Number: 170000028B-C1 Your File Number: KN-20170316-1211-A2 Your Insured: KEVIN CLAY Date of Loss: 10/08/2016 Loss State: GA

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You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/651</u>

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Occurrence Request Accepted

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 04/18/2017 05:13:32 p.m.

Subject: Your File Number: UFT-20170418-1706-19-F; Occurrence Request - Accepted; Your Insured: LEWIS ROSS; AF Case Number: 17000010AF-C1

This is your notice that a request to change the incident details has been accepted for the following occurrence.

- 1. The incident loss state was changed from FL to GA.
- 2. The incident loss date was changed from 04/09/2017 to 04/08/2017.

Case Information:

AF Case Number: 17000010AF-C1 Your File Number: UFT-20170418-1706-19-F Your Insured: LEWIS ROSS Date of Loss: 04/08/2017 Loss State: GA

Your Features:

Feature Name: 2008 HONDA Feature Claim Number: UFT-20170418-1706-19-F Feature Representative: QTP USER_05110 Feature filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4271</u>

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You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=4271</u>

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Occurrence Request Added

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/29/2017 11:42:14 AM

Subject: Your File Number: UFT-20170329-1132-46-F; Occurrence Request - Added; Your Insured: JOSEPH THORNTON; AF Case Number: 17000008CB-C1

This is your notice that a request to change the incident details has been received for the following occurrence.

Response Due Date:

Case Information:

AF Case Number: 17000008CB-C1 Your File Number: UFT-20170329-1132-46-F Your Insured: JOSEPH THORNTON Date of Loss: 03/08/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/2251</u>

You can also access the case details via your company intranet using the following link: http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=2251

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Occurrence Request Answered To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/29/2017 11:42:14 AM

Subject: Your File Number: UFT-20170329-1132-46-F; Occurrence Request - Answered; Your Insured: JOSEPH THORNTON; AF Case Number: 17000008CB-C1

This occurrence change request has been reviewed. Please click on the link below to review and/or complete your submission.

Appropriate action must be taken by:

Case Information:

AF Case Number: 17000008CB-C1 Your File Number: UFT-20170329-1132-46-F Your Insured: JOSEPH THORNTON Date of Loss: 03/08/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/2251</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=2251</u>

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Occurrence Request Rejected

To: test@arbfile.org

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From: notifications@arbfile.org

Send Date: 03/21/2017 02:22:09 p.m.

Subject: Your File Number: UFT-20170321-1412-21-A1; Occurrence Request - Rejected; Your Insured: JOHN JEFFERSON; AF Case Number: 1700000669-C1

This is your notice that a request to change the incident details has been rejected for the following occurrence.

Case Information:

AF Case Number: 1700000669-C1 Your File Number: UFT-20170321-1412-21-A1 Your Insured: JOHN JEFFERSON Date of Loss: 03/02/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/1641</u>

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Party Added

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 07/13/2017 10:00:57 p.m.

Subject: Your File Number: UFT-20170713-2151-13-A1; Party Added; Your Insured: JAMES WHIPPLE; AF Case Number: 1700001FEB-C1

This is your notice that a party has been impleaded to this

Revisit Due Date: Not Applicable

Case Information:

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AF Case Number: 1700001FEB-C1 Your File Number: UFT-20170713-2151-13-A1 Your Insured: JAMES WHIPPLE Date of Loss: 06/12/2017 Loss State: SD

Your Features:

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/8171</u>

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Party Admin Assigned

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 06/23/2017 09:43:48 a.m.

Subject: Your File Number: UFT-20170623-0934-48-F; Party Admin Assigned; Your Insured: ABRAHAM HARRISON; AF Case Number: 1700001BD1-C1

This is your notice that your company, Alpha Company of Florida, has been assigned as the administrator for Beta of Colarodo (BetaFirst BetaLast)

Please use the below link to review the case status to determine if any action is required.

Case Information:

AF Case Number: 1700001BD1-C1 Your File Number: UFT-20170623-0934-48-F Your Insured: ABRAHAM HARRISON Date of Loss: 06/03/2017 Loss State: FL

You can view additional case details using the following link:

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https://trsqa01.arbfile.org/trs/trs-link/web/overview/7121

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=7121</u>

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Party Admin Unassigned

To: <u>testrep1@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 06/23/2017 09:43:48 a.m.

Subject: Your File Number: UFT-20170623-0934-48-F; Party Admin Unassigned; Your Insured: ABRAHAM HARRISON; AF Case Number: 1700001BD1-C1

This is your notice that your company, Alpha Company of Florida, has been unassigned as the administrator for Beta of Colarodo (BetaFirst BetaLast).

Case Information:

AF Case Number: 1700001BD1-C1 Your File Number: UFT-20170502-1533-58-A1 Your Insured: CARTER MORTON Date of Loss: 04/20/2017 Loss State: FL

You can view additional case details using the following link:<u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4911</u>

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Industry Created. Membership Driven.

Party Removed

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 06/23/2017 09:43:48 a.m.

Subject: Your File Number: UFT-20170623-0934-48-F; Party Removed; Your Insured: ABRAHAM HARRISON; AF Case Number: 1700001BD1-C1

This is your notice that a party has been removed from this case.

Removed party: QTP BETA INSURANCE OF NEVADA - UFT-20170623-0934-48-A1

Case Information:

AF Case Number: 1700001BD1-C1 Your File Number: UFT-20170623-0934-48-F Your Insured: ABRAHAM HARRISON Date of Loss: 06/03/2017 Loss State: FL

Your Features:

Feature Name: 2011 FORD Feature Claim Number: UFT-20170623-0934-48-F Feature Representative: QTP USER_05110 Feature filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/7121</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=7121</u>

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Post-Decision Inquiry Closed

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 05/02/2017 03:47:34 p.m.

Subject: Your File Number: UFT-20170502-1533-58-A1; Post Decision Inquiry - Closed; Your Insured: CARTER MORTON; AF Case Number: 170000132F-C1

A Post Decision Inquiry has been closed.

Case Information:

AF Case Number: 170000132F-C1 Your File Number: UFT-20170502-1533-58-A1 Your Insured: CARTER MORTON Date of Loss: 04/20/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4911</u>

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Post-Decision Inquiry Note Added

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 05/02/2017 10:32:06 a.m.

Subject: Your File Number: UFT-20170502-1018-31-A1; Post Decision Inquiry - Note Added; Your Insured: JOSEPH WHIPPLE; AF Case Number: 17000012FD-C1

Adding a public test note to the Post Decision Inquiry

Case Information:

AF Case Number: 17000012FD-C1

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Your File Number: UFT-20170502-1018-31-A1 Your Insured: JOSEPH WHIPPLE Date of Loss: 04/08/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4861</u>

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Post-Decision Inquiry Opened

To: testrep1@arbfile.org

From: notifications@arbfile.org

Send Date: 05/01/2017 10:32:01 a.m.

Subject: Your File Number: UFT-20170501-1006-28-A1; Post Decision Inquiry - Opened; Your Insured: JOSEPH BARTLETT; AF Case Number: 17000012D5-C1

Inquiry submitted for inquiry type selected

Case Information:

AF Case Number: 17000012D5-C1 Your File Number: UFT-20170501-1006-28-A1 Your Insured: JOSEPH BARTLETT Date of Loss: 04/05/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/4821</u>

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inquiry with any questions, concerns, or requests.

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Post-Decision Inquiry Request for Info

To: arbitratoruser@insurance.com

From: notifications@arbfile.org

Send Date: 08/31/2017 01:36:03 p.m.

Subject: Your File Number: UFT-20170501-1006-28-A1; Post Decision Inquiry - Request for Info; Your Insured: Acme Company; AF Case Number: 1700000867-C1

Dear ARBITRATOR USER,

Arbitrator request

Case Information:

AF Case Number: 1700000867 Your File Number: Your Insured: Acme Company Date of Loss: 02/25/2017 Loss State: FL

You can view the post decision inquiry details using the following link: https://trsqa04.arbfile.org/trs/trs-link/web/support/2151/supportDetails/651/pdi

You can view the decision details using the following link: <u>https://trsqa04.arbfile.org/trs/trs-link/tab/viewDecision/2151/decision/1061</u>

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

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Post-Decision Inquiry Sent to Arbitrator – Request for Info To: <u>testarbitrator@arbfile.org</u>

From: notifications@arbfile.org

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Send Date: 10/20/2017 11:07:31 a.m.

Subject: Post Decision Inquiry Sent to Arbitrator - Request for Info - AF Case Number: 170000305D

Dear ARBITRATOR NAME,

Testing the PDI request for Additional Information

You can view the decision details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/tab/viewDecision/12341/decision/6841</u>

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

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Refile Request Answered

To: aaa@abc.com, bbb@abc.com, ccc@abc.com

From: noreply@arbfile.org

Send Date: 02/25/2019 10:44:28 AM

Subject: Your File Number: UFT-20170501-1006-28-A1; Refile Request Answered; Your Insured: Acme Company; AF Case Number: 1700000867-C1

This is your notice that Responding Party BETA INSURANCE CO Declined the request to accept policy limits.

Coverage Information:

Coverage Type: Collision

Case Information:

AF Case Number: 1700000867-C1 Your File Number: unit-20190225104427-1-A Your Insured: Acme Company Date of Loss:02/25/2019 Loss State: FL

You can view additional case details using the following link:

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http://www.arbfile.org/trs/web/overview/123

You can also access the case details via your company intranet using the following link: http://www.arbfile.org/trs/autoLoginPDF

You can view the PDF (Printer Friendly) decision sheet using the following link: http://www.arbfile.org/trs/rest/decision/123/printPdf

You can view the HTML (for Copy and Paste) decision sheet using the following link: http://www.arbfile.org/trs/#/tab/viewDecision/123

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link:

http://www.arbfile.org/trs/autoLogin/decisionsPDF

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link:

http://www.arbfile.org/trs/autoLogin/decisionHTML

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Refile Request Submitted

To: aaa@abc.com, bbb@abc.com, ccc@abc.com

From: noreply@arbfile.org

Send Date: 02/25/2019 10:44:28 AM

Subject: Your File Number: UFT-20170501-1006-28-A1; Refile Request Answered; Your Insured: Acme Company; AF Case Number: 1700000867-C1

This is your notice that a request to accept policy limits has been submitted. Response Due Date: 2/25/2019 11:00:09 AM

Coverage Information:

Coverage Type: Collision

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Case Information:

AF Case Number: 1700000867-C1 Your File Number: unit-20190225104427-1-A Your Insured: Acme Company Date of Loss:02/25/2019 Loss State: FL

You can view additional case details using the following link: http://www.arbfile.org/trs/web/overview/123

You can also access the case details via your company intranet using the following link: http://www.arbfile.org/trs/autoLoginPDF

You can view the PDF (Printer Friendly) decision sheet using the following link: http://www.arbfile.org/trs/rest/decision/123/printPdf

You can view the HTML (for Copy and Paste) decision sheet using the following link: http://www.arbfile.org/trs/#/tab/viewDecision/123

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link: http://www.arbfile.org/trs/autoLogin/decisionsPDF

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link: http://www.arbfile.org/trs/autoLogin/decisionHTML

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Refile Request Expired

To: aaa@abc.com, bbb@abc.com, ccc@abc.com

From: noreply@arbfile.org

Send Date: 02/25/2019 10:44:28 AM

Subject: Your File Number: UFT-20170501-1006-28-A1; Refile Request Answered; Your Insured: Acme Company; AF Case Number: 1700000867-C1

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This is your notice that Responding party BETA INSURANCE CO has not responded to the request to accept policy limits.

Coverage Information:

Coverage Type: Collision Coverage Type: PIP

Case Information:

AF Case Number: 19075BCD15-C1 Your File Number: unit-20190225110643-1-A Your Insured: Acme Company Date of Loss: 02/25/2019 Loss State: FL

You can view additional case details using the following link: http://www.arbfile.org/trs/web/overview/123

You can also access the case details via your company intranet using the following link: http://www.arbfile.org/trs/autoLoginPDF

You can view the PDF (Printer Friendly) decision sheet using the following link: http://www.arbfile.org/trs/rest/decision/123/printPdf

You can view the HTML (for Copy and Paste) decision sheet using the following link: http://www.arbfile.org/trs/#/tab/viewDecision/123

You can view the PDF (Printer Friendly) decision sheet via your company intranet using the following link:

http://www.arbfile.org/trs/autoLogin/decisionsPDF

You can view the HTML (for Copy and Paste) decision sheet via your company intranet using the following link:http://www.arbfile.org/trs/autoLogin/decisionHTML

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Remove Party Request Accepted

To: testrep1@arbfile.org

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From: notifications@arbfile.org

Send Date: 06/23/2017 09:43:48 a.m.

Subject: Your File Number: UFT-20170623-0934-48-F; Remove Party Accepted; Your Insured: ABRAHAM HARRISON; AF Case Number: 1700001BD1-C1

This is your notice that the following party has been removed from this case. Removed party: Subsid Name - unit-20231030135648-15-R

Case Information:

AF Case Number: 1700001BD1-C1 Your File Number: UFT-20170623-0934-48-F Your Insured: ABRAHAM HARRISON Date of Loss: 06/03/2017 Loss State: FL

Your Features:

Feature Name: 2011 FORD Feature Claim Number: UFT-20170623-0934-48-F Feature Representative: QTP USER_05110 Feature filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>http://www.arbfile.org/trs/web/overview/123</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=7121</u>

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Remove Party Request Added

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 03/17/2017 12:15:58 PM

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Subject: Your File Number: UFT-20170317-1208-02-F; Remove Party Request - Added; Your Insured: WILLIAM CLYMER; AF Case Number: 17000004B1-C1

This is your notice that a request to remove the following party has been submitted for this case. Please respond to the request by the response due date.

Requesting Party: QTP BETA INSURANCE OF NEVADA Request response due date: 03/24/2017

Case Information:

AF Case Number: 17000004B1-C1 Your File Number: UFT-20170317-1208-02-F Your Insured: WILLIAM CLYMER Date of Loss: 02/17/2017 Loss State: FL

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-__ink/web/overview/1201</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=1201</u>

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Remove Party Request Rejected

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/08/2017 04:31:50 p.m.

Subject: Your File Number: UFT-20170308-1622-03-A1; Remove Party Request - Rejected; Your Insured: SAMUEL HOOPER; AF Case Number: 1700001B95-C1

This is your notice that your request to be removed from this case has been rejected.

Case Information:

AF Case Number: 1700001B95-C1 Your File Number: UFT-20170308-1622-03-A1

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Your Insured: SAMUEL OOPER Date of Loss: 02/05/2017 Loss State: FL

You can view additional case details using the following link: https://trsqa05.arbfile.org/trs/trs-link/web/overview/7061

Please visit <u>www.arbfile.org</u>.

Sincerely, Arbitration Forums, Inc. Industry Created. Membership Driven.

Remove Party Request Withdrawn

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 03/17/2017 12:15:58 PM

Subject: Your File Number: UFT-20170317-1208-02-F; Remove Party Request - Withdrawn; Your Insured: WILLIAM CLYMER; AF Case Number: 17000004B1-C1

This is your notice that a request to remove the following party has been withdrawn for this case.

Party withdrawing their request to be removed: SubsidName

Case Information:

AF Case Number: 1700001BD1-C1 Your File Number: UFT-20170623-0934-48-F Your Insured: ABRAHAM HARRISON Date of Loss: 06/03/2017 Loss State: FL

Your Features:

Feature Name: 2011 FORD Feature Claim Number: UFT-20170623-0934-48-F Feature Representative: QTP USER_05110 Feature filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/7121</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=7121</u>

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Response Extension

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/06/2018 11:24:40 a.m.

Subject: Your File Number: UFT-20180206-1113-A1; Response Extension; Your Insured: MARY WELLS; AF Case Number: 1800002C93-C1

This is your notice that a response extension has been processed for Need more time. Thank you.

Response Due Date: 03/23/2018

Case Information:

AF Case Number: 1800002C93-C1 Your File Number: UFT-20180206-1113-A1 Your Insured: MARY WELLS Date of Loss: 2/06/2018 Loss State: FL

Features:

Feature Name: 2012 FORD Feature Claim Number: UFT-20180206-1113-F Feature Representative: JOHN DEMANDER Feature Filed by: ALPHA INSURANCE CO

You can view additional case details using the following link: https://trsqa09.arbfile.org/trs/trs-link/web/overview/11411

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Response Not Submitted

To: testGlobal@arbfile.org

From: notifications@arbfile.org

Send Date: 08/18/2017 09:47:43 a.m.

Subject: Your File Number: UFT-20170811-1038-20-A1; Response Not Submitted; Your Insured: NO HARRISON; AF Case Number: 170000053D-C1

This is your notice that the Response Due Date for this case is approaching and your response has not yet been submitted. Your response MUST be submitted by the Response Due Date 08/26/2017

Case Information:

AF Case Number: 170000053D-C1 Your File Number: UFT-20170811-1038-20-A1 Your Insured: NO RRI Date of Loss: 7/31/2017 Loss State: FL

Your Features:

You can view additional case details using the following link: https://trsqa04.arbfile.org/trs/trs-link/web/overview/1341

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Response Submitted

To: testrep1@arbfile.org

From: notifications@arbfile.org

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Send Date: 08/16/2017 12:02:09 PM

Subject: Your File Number: UFT-20170816-1153-16-F; Response Submitted; Your Insured: JAMES GWINNETT; AF Case Number: 1700002441-C1

This is your notice that a response has been submitted for this case.

Revisit Reason: DAMAGE DISPUTES, POLICY LIMITS, JURISDICTIONAL EXCLUSION

Revisit Due Date: 10/10/2017

Case Information:

AF Case Number: 1700002441-C1 Your File Number: UFT-20170816-1153-16-F Your Insured: JAMES GWINNETT Date of Loss: 08/11/2017 Loss State: FL

Your Features:

Feature Name: 2006 CHRYSLER Feature Claim Number: UFT-20170816-1153-16-F Feature Representative: QTP USER_05110 Feature filed by: QTP ALPHA INSURANCE CO

You can view additional case details using the following link: <u>https://trsqa01.arbfile.org/trs/trs-link/web/overview/9241</u>

You can also access the case details via your company intranet using the following link: <u>http://arbfile/arbjump/arbjump.asp?Command=trsCaseOverview&caseId=9241</u>

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Reviewer Note to Arbitrator

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 09/18/2017 01:22:12 p.m.

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Subject: Reviewer Note Sent to Arbitrator - AF Case Number: 170000305D

Dear ARBITRATOR NAME,

Noted added for arbitrator's attention.

You can view the decision details by clicking this link: https://trsqa08.arbfile.org/trs/trs- link/web/decisionEntry/6051/neutrality

Thank you for your commitment as an arbitrator. We appreciate your help. If you have any questions, contact us at 1-866-977-3434 or <u>ArbitratorSupport@arbfile.org</u>.

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TPA Assigned

To: <u>test@arbfile.org</u>

From: notifications@arbfile.org

Send Date: 02/06/2018 11:24:40 a.m.

Subject: Your File Number: UFT-20180206-1113-A1; TPA Assigned; Your Insured: MARY WELLS; AF Case Number: 1800002C93-C1

This is your notice that your company has been assigned as a TPA to this case.

Case Information:

AF Case Number: 1800002C93-C1 Your File Number: UFT-20180206-1113-A1 Your Insured: MARY WELLS Date of Loss:02/06/2018 Loss State: FL

Features:

Feature Name: 2012 FORD Feature Claim Number: UFT-20180206-1113-A1 Feature Representative: JOHN DEMANDER Feature Filed by: ALPHA INSURANCE CO

You can view additional case details using the following link: https://trsqa09.arbfile.org/trs/trs-link/web/overview/11411

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TPA Removed

To: test@arbfile.org

From: notifications@arbfile.org

Send Date: 02/06/2018 11:24:40 a.m.

Subject: Your File Number: UFT-20180206-1113-A1; TPA removed; Your Insured: MARY WELLS; AF Case Number: 1800002C93-C1

This is your notice that your company has been removed as a TPA to this case.

Case Information:

AF Case Number: 1800002C93-C1 Your File Number: UFT-20180206-1113-A1 Your Insured: MARY WELLS Date of Loss:02/06/2018 Loss State: FL

Features:

Feature Name: 2012 FORD Feature Claim Number: UFT-20180206-1113-A1 Feature Representative: JOHN DEMANDER Feature Filed by: ALPHA INSURANCE CO

You can view additional case details using the following link: https://trsqa09.arbfile.org/trs/trs-link/web/overview/11411

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